

# Automation/AI Readiness Check

Grade your MSP in each category below

CATEGORY	CURRENT COMPETENCY				SCORE
	N/A (0)	LOW (1)	MEDIUM (2)	HIGH (3)	
<b>PSA</b>	No PSA in place	Ticketing system but no PSA	PSA in place but not fully configured	Fully Configured PSA in use	<input type="text"/>
<b>INTERNAL ECOSYSTEM</b>	No ecosystem	3rd Party Hosted Exchange Other 3rd Party	Google Workspace	Microsoft 365	<input type="text"/>
<b>SCRIPTING SKILLS</b>	No staff with Scripting skills	One person with weak to moderate scripting skill	More than one person with moderate skill	One or more Powershell/Python SMEs in house or working with external consultant/MMSP	<input type="text"/>
<b>CLOUD COMPETENCIES</b>	No Cloud Experience	Minor cloud experience	GCP or AWS Competency	Microsoft Azure Competency	<input type="text"/>
<b>DOCUMENTED PROCESSES</b>	No documentation	Some documentation (OneNote, etc)	Some or most processes documented somewhere	All Processes have been thoroughly documented and are regularly reviewed/updated	<input type="text"/>

## SCORE RANGES:

**BELOW 6: Difficult to get started, but possible**

**6-10: Some Improvement may be needed - Ready to Automate**

**10+: Highly Prepared - Ideal Environment to Automate**

## SCORE:

